



Nursing Facility Utilization Review Stakeholder Meeting

IG Audit Division

March 14, 2016



OFFICE OF INSPECTOR GENERAL
Texas Health and Human Services Commission



NURSING FACILITY MDS 3.0 REVIEWS AND TRENDS

The Utilization Review Unit is performing reviews of MDS 3.0 assessments in FY 2016.

- Previous reviews were conducted in FY 2014 and 2015.
- Average error rates for reviews in FY 2014 and 2015 were 5.4% and 4.87%, respectively.
- Nursing facility error rates ranged from 0% to 34.74%.

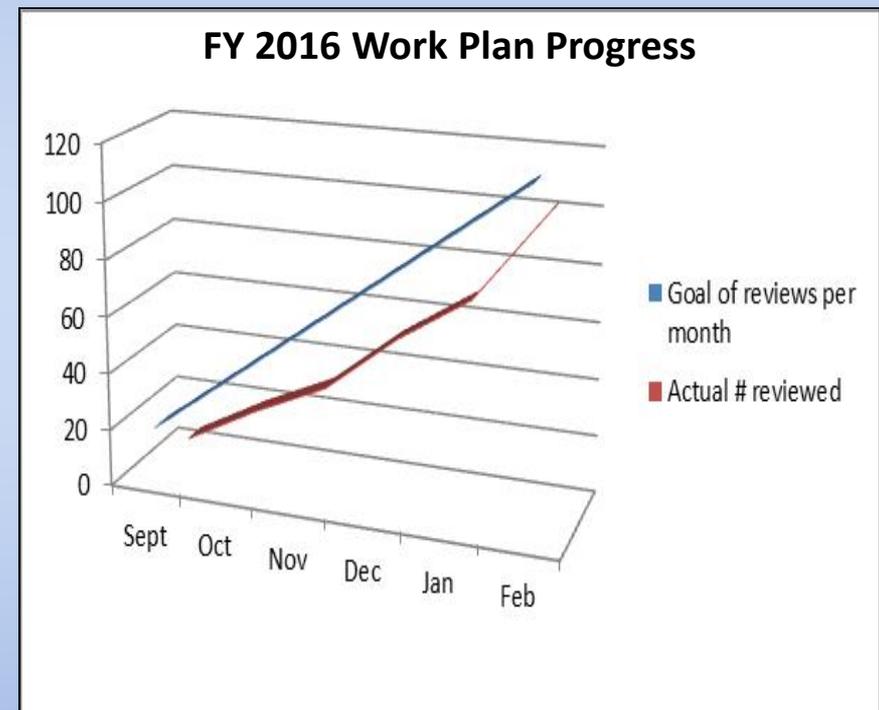


FY 2016 WORK PLAN

The Work Plan for the number of nursing facility reviews is based on availability of resources, historical outcomes, and other factors such as legislative mandates. *

- FY 2016 plan is to review 235 nursing facilities in Texas.
- 102 facilities have been reviewed as of the end of February.

*Additional information is available on the IG Internet site (<https://oig.hhsc.texas.gov/>).

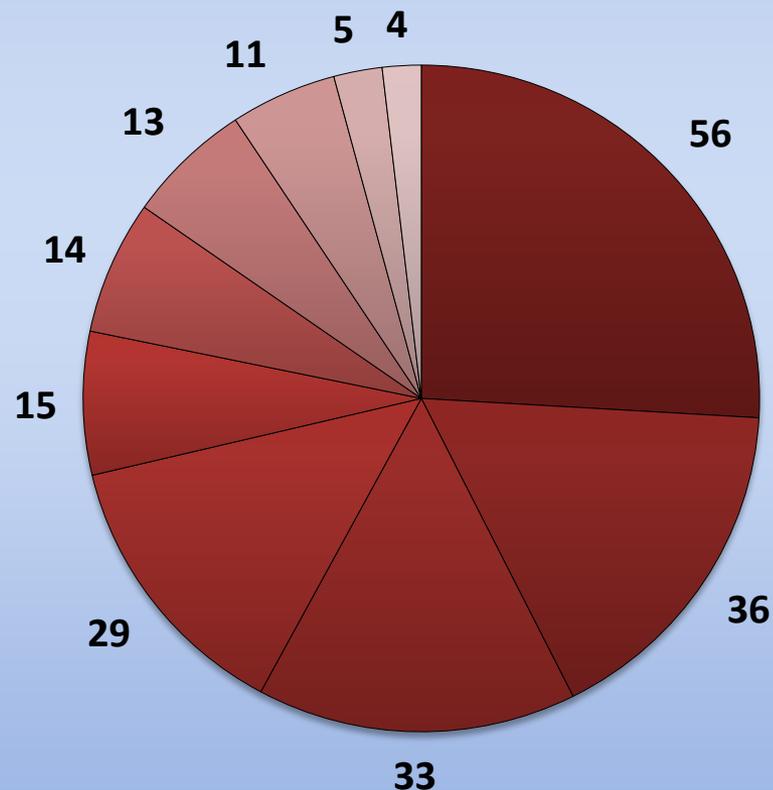




NURSING FACILITY ERROR TRENDS

FY 2015 Error Trends (Listed from high to low.)

- Unsigned Forms
- Lack of, incomplete, or conflicting documentation
- Missing forms, records, and/or LTCMI
- Signatures don't match LTCMI
- No documented training/training out of date
- Medical records not systematically organized or readily accessible
- BIM/RMI not within ARD/look-back period
- Restorative Nursing - lack of plans, goals not measureable, missing documentation
- Altered documentation
- No M.D. visit or visit outside of ARD, or no diagnosis

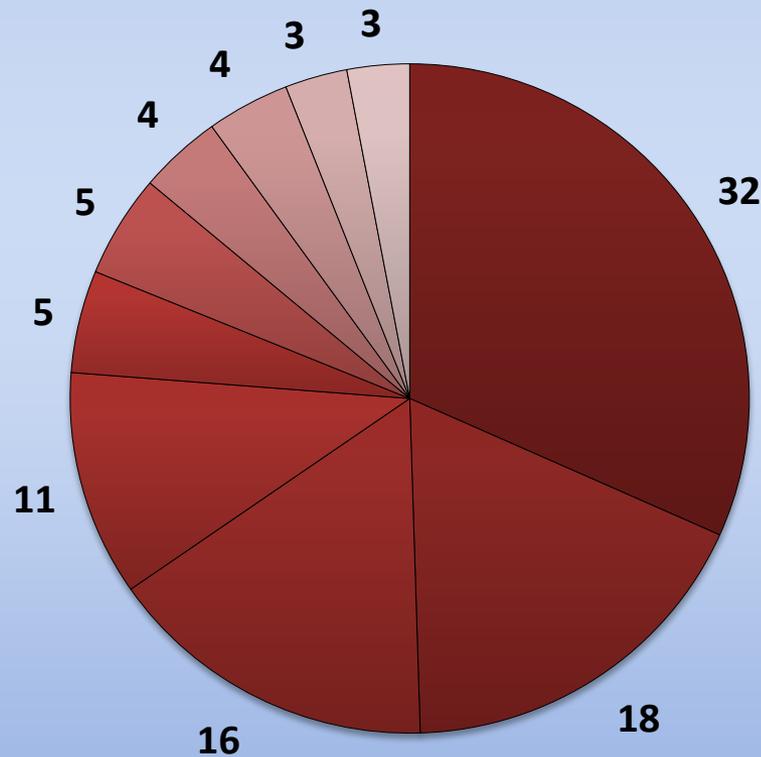




NURSING FACILITY ERROR TRENDS

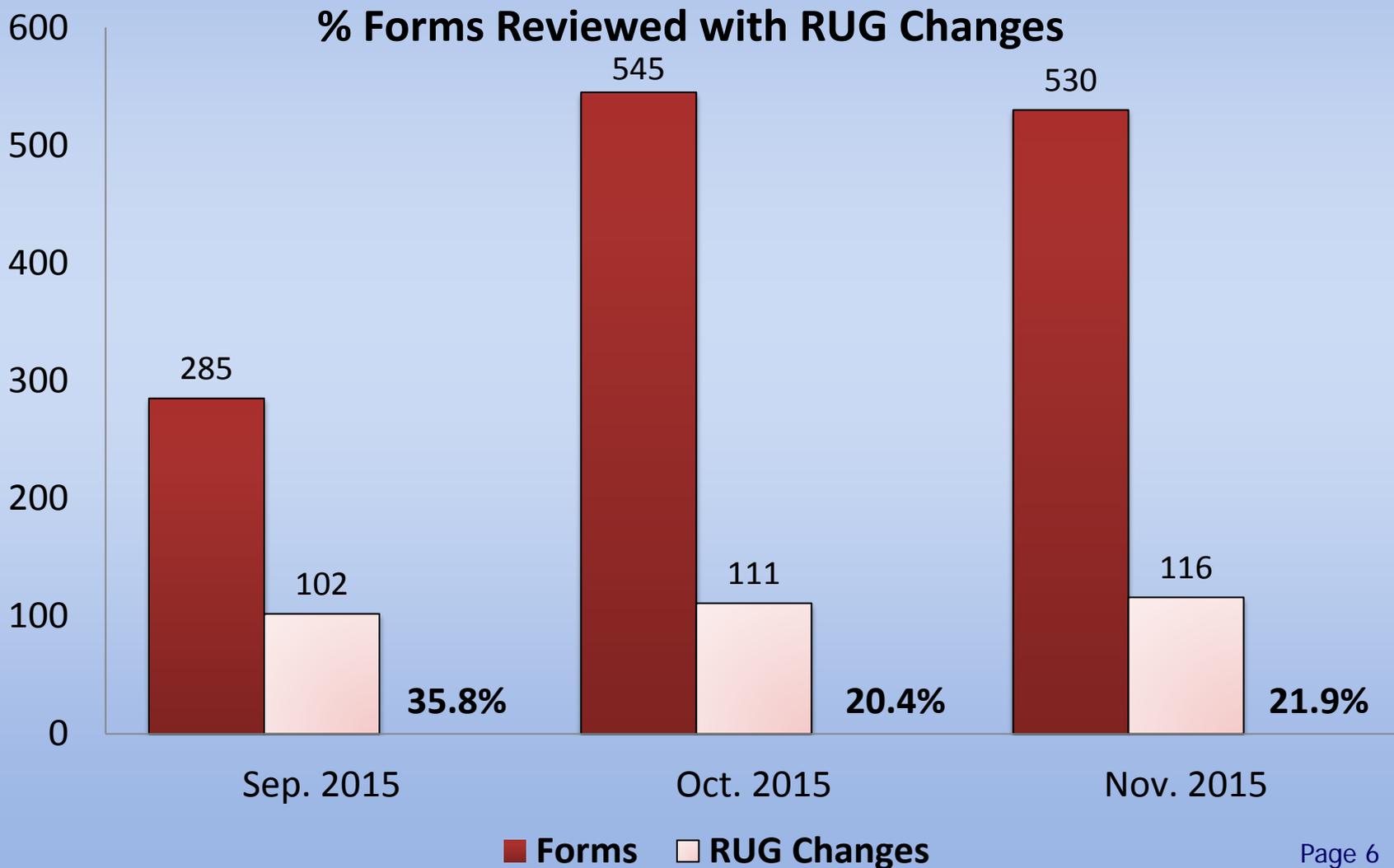
FY 2016 Error Trends (Listed from high to low.)

- Lack of, incomplete, or conflicting documentation
- Signatures don't match LTCMI
- Unsigned Forms
- BIM/RMI not within ARD/look-back period
- No documented training/training out of date
- Restorative Nursing - lack of plans, goals not measureable, missing documentation, claims 7 days after ARD
- Missing forms, records, and/or LTCMI
- ST/PT/OT Utilization/Incorrect dates of therapy
- Medical records not systematically organized or readily accessible
- Orders counted incorrectly



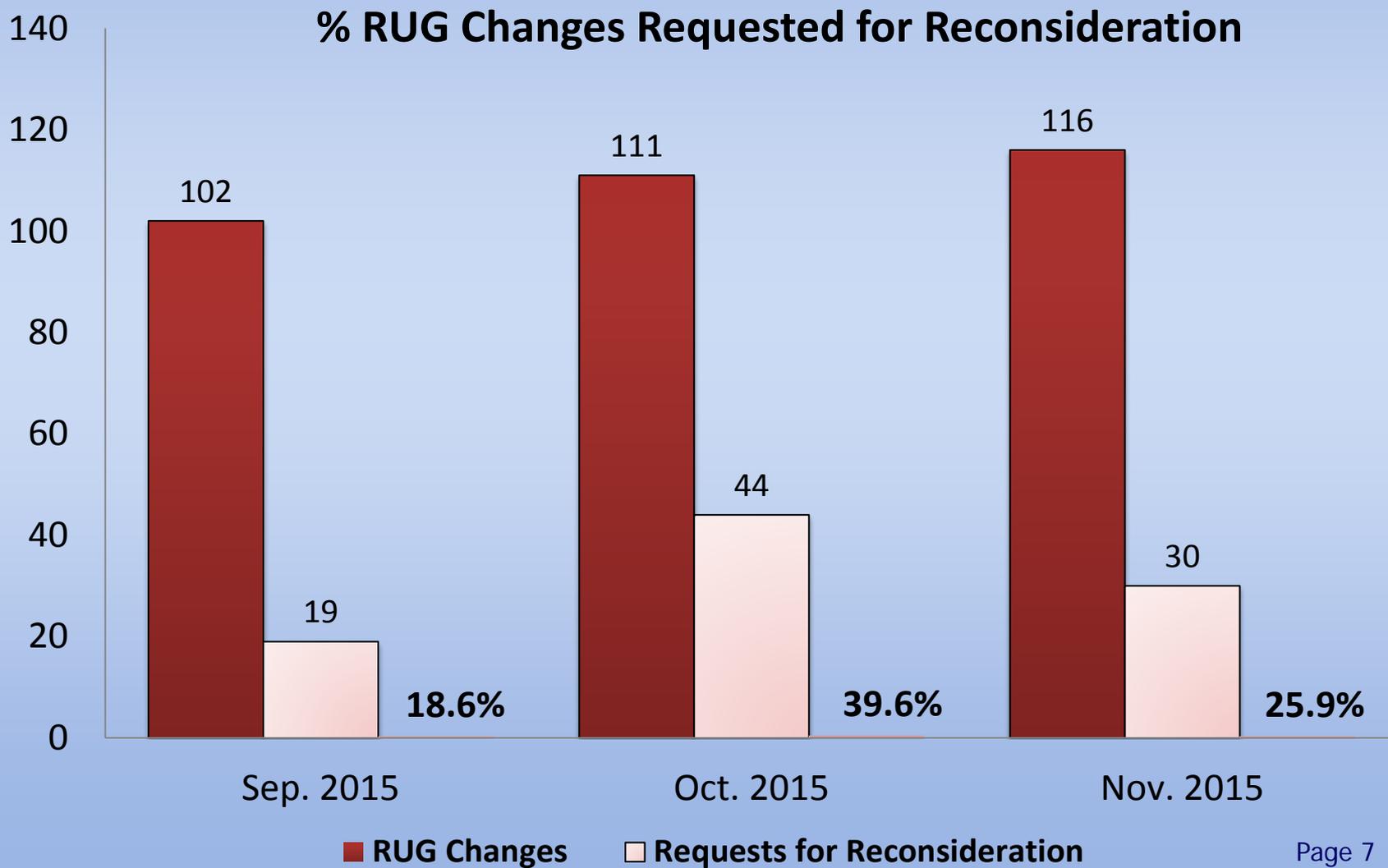


FY 2016 QUARTER 1 REVIEWS AND DUE PROCESS



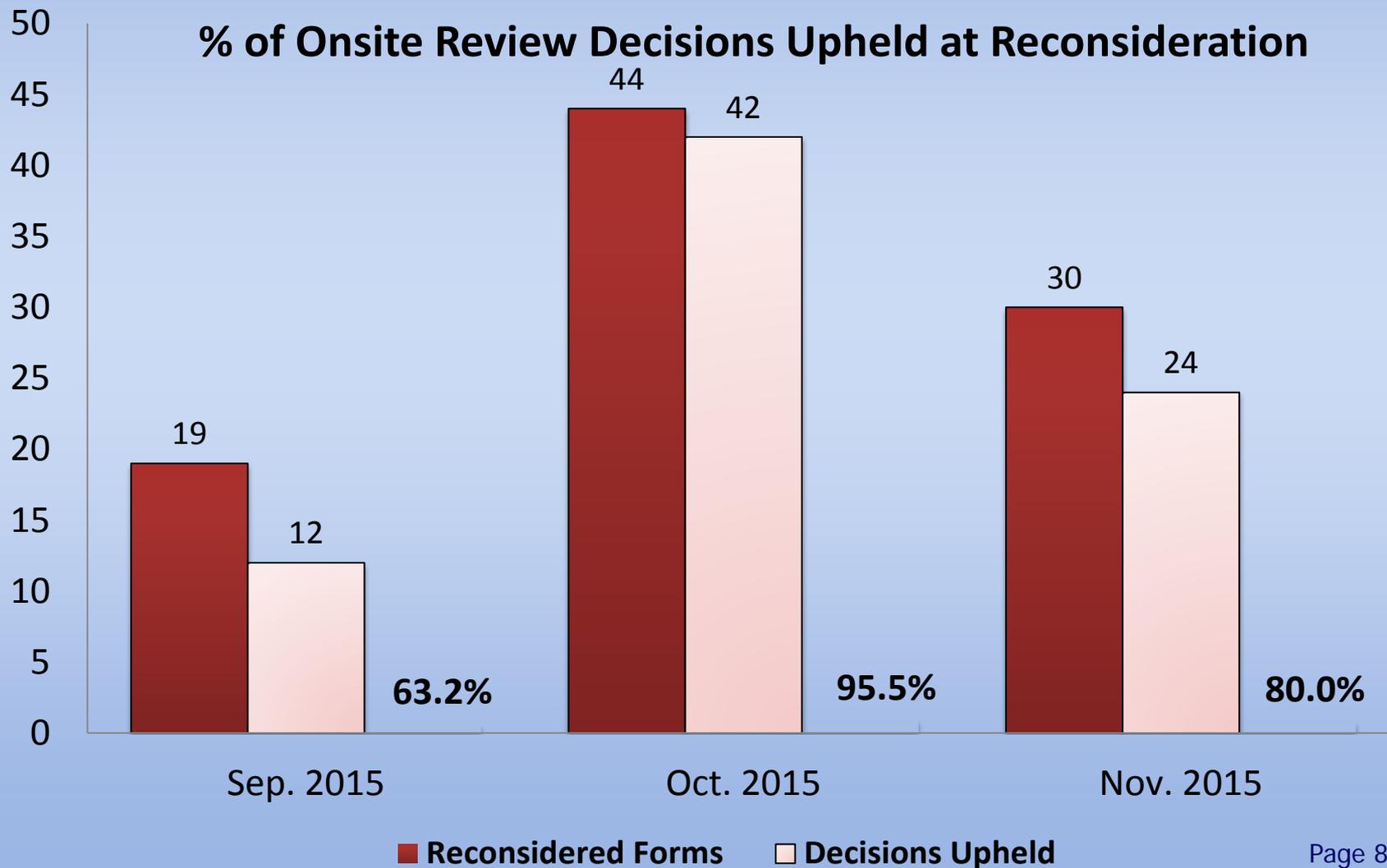


FY 2016 QUARTER 1 REVIEWS AND DUE PROCESS





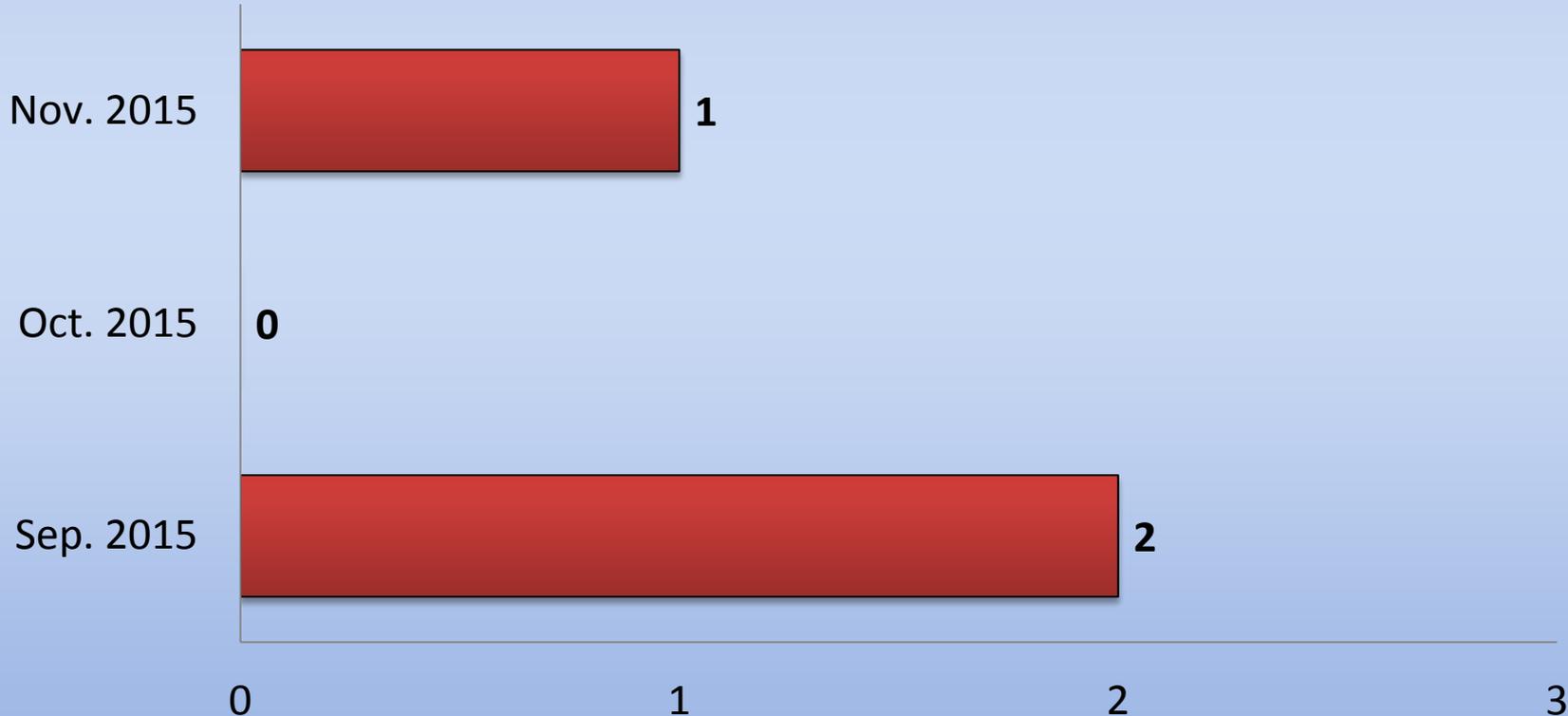
FY 2016 QUARTER 1 REVIEWS AND DUE PROCESS





FY 2016 QUARTER 1 REVIEWS AND DUE PROCESS

Cases With Onsite Decisions Upheld at Reconsideration and Requesting Appeal





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