

Presentation to  
House Appropriations  
Subcommittee on Article II

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**INSPECTOR GENERAL**

TEXAS HEALTH AND HUMAN SERVICES COMMISSION



# Structure and Leadership

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- Appointed by the Governor
- Housed within and administratively supported by HHSC
- Reformed operational structure
- Restructured Audit and Investigations Divisions
- Created Inspections Division
- Created Data and Technology Division



# Implementation of SB 207 Requirements

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## **Important reforms within IG operations:**

- Reformed CAF hold standard
- Established new IG subpoena power
- Reduced preliminary investigation timelines to 45 days and full investigation timelines to 180 days
- Required a new extrapolation tool
- Increased transparency through quarterly reports, public website
- Required 10 day processing time for Medicaid provider background checks
- Incentivized collaboration with HHSC



# Overcoming Managed Care Challenges

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- Strengthening SIU oversight through strong MCO partnerships
- Improving and expanding utilization management reviews
- Resolving myriad data management issues



# Developing Federal Partnerships

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**The IG established new relationships with our federal partners:**

- CMS
- DHHS-OIG
- DOJ
- USDA-IG
- GAO



# Case Backlogs and Settlements

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## **Medicaid Provider Integrity Results (since March 2015)**

- Reduced open investigation backlog from 1,740 to 296
- 48 cases settled with identified recoveries of \$11.9 million
- 117 cases referred to IG Chief Counsel Litigation
- 303 cases referred to the Attorney General's Medicaid Fraud Control Unit
- Complying 100 percent with new timelines



# General Investigations Case Backlogs and Settlements

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## **Last 90 days**

- 19.87 percent reduction in backlog of referrals and investigations
- 538 cases referred to district attorneys

## **Since May 2015**

- 363 court dispositions
- \$40.8 million collected



# IG Integrity Initiative

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- Provides a community policing framework for cracking down on fraud, waste, and abuse
- Members of the IG integrity initiative must:
  - Affirmatively commit in mission statement to Medicaid *integrity*
  - Affirmatively commit to reporting fraud, waste, and abuse
  - Provide integrity training to their employees
  - Ensure the prominent placement of IG Integrity Line posters
  - Link to IG website



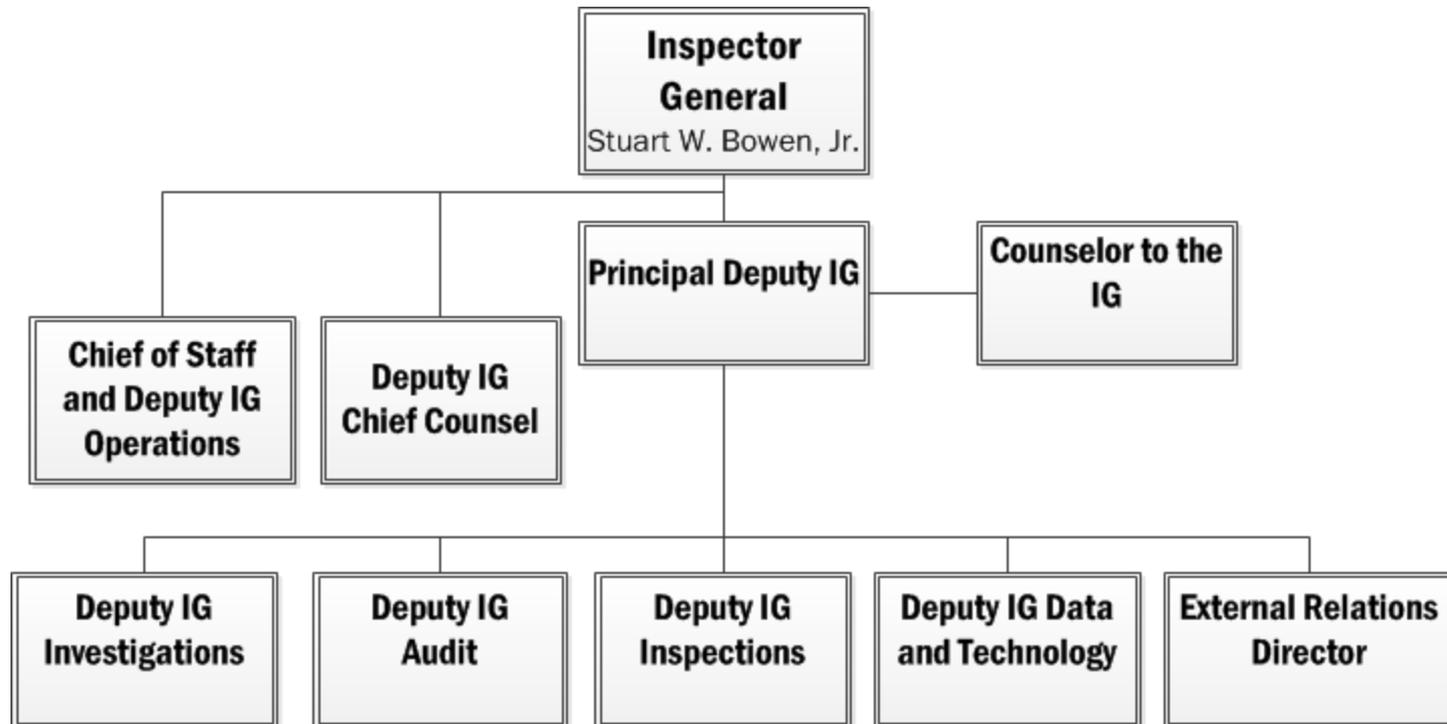
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# Appendix



# IG Leadership Team

## Organizational Chart





# Contact Information

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<https://oig.hhsc.texas.gov>

Integrity Line:  
1-800-436-6184 (toll free)

Main phone number:  
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