



OFFICE OF INSPECTOR GENERAL

TEXAS HEALTH & HUMAN SERVICES

SYLVIA HERNANDEZ KAUFFMAN
INSPECTOR GENERAL

Dear Members:

Most people working in Medicaid work hard and care about their patients. But there are people who want to get paid without providing the health care services they are required to deliver. We need your help to make sure providers don't do things they aren't allowed to do.

Here are examples of activities that are against the law:

- A personal care attendant offering to share their paycheck with you in return for not showing up to do their job.
- A health care professional getting paid for services that weren't given or needed.
- A person who has Medicaid moving from one home health agency to another in return for money or a gift.
- A personal care attendant bullying you or others who have Medicaid so you will transfer to another home health agency.
- A person who has Medicaid offers to clock in or out for an attendant when the attendant isn't really there.

If you know of any of these types of problems, call the Health and Human Services Inspector General Fraud Hotline, 800-436-6184.

Please try to provide as much information as you can, like names of people involved, address of where the incident took place, your phone number and details of what happened.

You can tell a family member to report these problems too. Reports can also be made to the HHS Inspector General website at oig.hhsc.texas.gov.

Stopping fraud in Medicaid will help everyone continue to receive the high-quality services they need. Thank you for your help.

Sincerely,

Sylvia H. Kauffman

Sylvia Hernandez Kauffman
Inspector General
Texas Health & Human Services