



**Inspector
General**

Texas Health
and Human Services

Presentation to the House Appropriations Committee

House Bill 1, Article II

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Fiscal Year 2018 Accomplishments

- Strengthened managed care oversight
 - Increased the number and type of audits and inspections in managed care
 - Expanded medical utilization reviews to managed care
 - Investigated provider allegations of fraud, waste, or abuse across MCOs
 - Dedicated staff resources with managed care expertise to assess OIG business processes
 - Recommended MCO contract changes to improve detection of fraud, waste, and abuse in managed care
- Introduced more rigor, professionalism, and accountability
 - Developed dashboards containing performance metrics for each division
 - Increased number and array of professional trainings to improve core mission skills
 - Continued improvement of policies, procedures, and proactive communication to staff that increased understanding of job expectations



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Fiscal Year 2018 Accomplishments, Cont.

- Reinforced relationships with stakeholders
 - Regular meetings with stakeholders
 - Regional meetings with Medicaid providers and MCOs
 - Quarterly meetings with MCO Special Investigative Units dedicated to fraud, waste, and abuse
 - Collaborated with HHSC, MCOs, DMOs, and OAG through the Texas Fraud Prevention Partnership
- Focused on prevention
 - Initiated a prevention strategy
 - Produced publications related to identifying and reporting fraud, waste, and abuse for associations
- Recovered \$115M in FY18, a 17 percent increase

Fiscal Years 2018-19 / House Bill 1 Comparison

Fiscal Years	General Revenue	All Funds	FTEs
FY 2018-19	\$45,624,772	\$108,591,123	736
FY 2020-21 LAR	\$57,952,560*	\$130,639,508*	736
FY 2020-21 HB 1	\$45,507,980	\$110,273,096	602
Variance, FY 2018-19 to HB 1	(\$116,792)	\$1,681,973	(134)

*includes original EI requests





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Exceptional Item 1

Automated System for the Office of Inspector General (ASOIG) Remediation

\$ in Millions	FY20	FY21	Biennium
General Revenue	\$1.4	\$0.4	\$1.8
All Funds	\$2.4	\$0.7	\$3.0*

*Total appears different due to rounding

- Remediation will increase staff efficiency, reduce reporting risks, and improve data access
- ASOIG is a legacy system that operates inefficiently
- ASOIG is used to track the stages of a client referral through the investigations process in real-time
- Benefits Program Integrity identifies 1/3 of all of our recoveries using ASOIG for case management



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Exceptional Item 2

Improper Payment Recoveries

\$ in Millions	FY20	FY21	Biennium
General Revenue	\$0.4	\$0.4	\$0.8
All Funds	\$0.8	\$0.7	\$1.5*

*Total appears different due to rounding

- Requesting FTE authority and associated funding for 10 staff within the Benefits Program Integrity Division
- Additional investigators will protect the integrity of the Texas Medicaid system by:
 - improving client eligibility, and
 - increasing taxpayer dollars identified for recovery



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